

E-01345A-11-0224

ORIGINAL



0000127994

ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: (602) 542-0842

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2011 - 97458

Date: 7/29/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Bob n/a

Account Name: Bob n/a

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Sun City

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

E-01345A-11-0224

Customer called the ACC because he received a message from AARP, to call this number to voice their opinion regarding the raising of their utility bills by \$175.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 7/29/2011

Opinion No. 2011 - 97458

Arizona Corporation Commission
DOCKETED

AUG 2 2011

DOCKETED BY

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2011 AUG - 21 A 11:43

RECEIVED

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: (602) 542-0842

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2011 - 97459

Date: 7/29/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Carol Last: Peterson

Account Name: Carol & Donald Peterson

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Sun City

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

E-01345A-11-0224

Customer called the ACC because she received a message from AARP, to call this number to voice their opinion regarding the raising of their utility bills by \$175.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 7/29/2011

Opinion No. 2011 - 97459

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: (602) 542-0842

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2011 - 97460

Date: 7/29/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Kim

n/a

Account Name:

Kim n/a

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

Peoria

CBR:

State:

AZ

Zip: 00000

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

E-01345A-11-0224

Customer called the ACC because she received a message from AARP, to call this number to voice their opinion regarding the raising of their utility bills by \$175.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 7/29/2011

Opinion No. 2011 - 97460

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: (602) 542-0842

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2011 - 97461

Date: 7/29/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Audrey **Wheeler**

Account Name: Audrey Wheeler

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: **Arizona Public Service Company**

Division: Electric

Contact Name: For assignment

Contact Phone: /

Nature of Complaint:

E-01345A-11-0224

Customer called the ACC because she received a message from AARP, to call this number to voice their opinion regarding the raising of their utility bills by \$175. We do not feel APS should get the rate increase. If they run the company a bit better they would not be asking for an increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 7/29/2011

Opinion No. 2011 - 97461